

SWARG SERVICES PRICING STRUCTURE

SWARG REHABILITATION, RESIDENTIAL & PALLIATIVE AGED CARE FEES STRUCTURE

SR.NO	CARE FACILITY CATEGORIES	PER DAY	PER MONTH	QUARTERLY	6 MONTHS	YEALY
1	Low Care	₹ 650	₹ 19,000	₹ 54, 000 (₹ 3000 Discount)	₹ 1,02,000 (₹ 12000 Discount)	₹ 1,93,000 (₹ 35000 Discount)
2	Medium Care	₹ 750	₹ 22,000	₹ 63, 000 (₹ 3000 Discount)	₹ 1,20,000 (₹ 12000 Discount)	₹ 2,29,000 (₹ 35000 Discount)
3	High Care	₹ 850	₹ 25,000	₹ 72, 000 (₹ 3000 Discount)	₹ 1,38,000 (₹ 12000 Discount)	₹ 2,65,000 (₹ 35000 Discount)
4	Critical Care	₹ 1000	₹ 30,000	₹ 87, 000 (₹ 3000 Discount)	₹ 1,68,000 (₹ 12000 Discount)	₹ 3,25,000 (₹ 35000 Discount)
ADDITIONAL SERVICE CHARGES						
5	GP Doctor's visit at facility in emergency					₹ 500 to ₹ 800
6	Specialist Doctor's visit at facility in non-emergency					₹ 800 to ₹ 1000
7	Specialist Doctor's visit at facility in emergency					₹ 1000 to ₹ 3000
8	Ambulance pick up or drop off in city					₹ 500
9	Hair dresser at facility for hair cut					₹ 100 to ₹ 150
10	Psychologist visit at facility per session charge					₹ 250
11	Guest house charges per person					₹ 450
12	Guest house charge per person with AC					₹ 750
13	Any room with Air-condition additional charge on top of monthly fee					₹ 4000
14	Diabetic strip test					₹ 50 per test
15	Air bed on rent per month					₹ 500
16	Ventilator rent per day					₹ 2500

SWARG PHYSIO AGED CARE FEES STRUCTURE

CATEGORIES	PRICE PER SESSION FROM 10 AM TO 6 PM	PER MONTH	3 MONTHS
MONDAY TO SATURDAY	₹ 70	₹ 1600	₹ 4100

SWARG SENIORS DAY CARE FEES STRUCTURE

SERVICES	PER DAY FROM 8.30 AM TO 6.30 PM	PER MONTH
MONDAY TO SUNDAY	₹ 200	₹ 5000
DAY CARE WITH PHYSIO CARE	₹ 300	₹ 8000
ADDITIONAL SERVICES IF REQUIRED		
GP DOCTOR VISIT AT FACILITY	NON EMERGENCY VISIT	EMERGENCY VISIT
	₹ 500	₹ 800
SPECIALIST DOCTOR VISIT AT FACILITY	₹ 1000	₹ 1000 to ₹ 1500

SWARG RESPITE AGED CARE FEES STRUCTURE

SERVICES	FEES
RESPITE AGED CARE (SHORT TERM CARE) *Minimum 3 days stay must require, up to 15 days stay can consider as a short term care	₹ 800 Per day

SWARG RETIREMENT HOME FEES STRUCTURE

ROOM CATEGORIES	PER MONTH	QUATERLY	YEARLY	FOR COUPLE PER MONTH
General Room	₹ 12,000	₹ 33,000 (₹ 3000 BENEFIT)	₹ 120,000 (₹ 12,000 BENEFIT)	₹ 24,000
Twin Sharing Room	₹ 15,000	₹ 42,000 (₹ 3000 BENEFIT)	₹ 156,000 (₹ 12,000 BENEFIT)	₹ 27,000
AC Twin Sharing Room	₹ 18,000	₹ 51,000 (₹ 3,000 BENEFIT)	₹ 204,000 (₹ 12,000 BENEFIT)	₹ 33,000
AC Deluxe Room	₹ 22,000	₹ 63,000 (₹ 3,000 BENEFIT)	₹ 240,000 (₹ 12,000 BENEFIT)	₹ 40,000

SWARG PRICING POLICY

- Price is inclusive of:** (a) Room Charge (b) Nursing care/Attendances (c) Food (d) Physiotherapist (e) Weekly GP Doctor's Visit (f) Free Medicines/Surgical items delivery (g) Electricity
- Price does not include:** (a) Medicines (b) Surgical tools e.g. catheter, Ryle's tube, diapers, oxygen cylinder or any dressing materials etc. (c) Lab test or other specialist doctors (e) Special Diet (f) Additional staff (g) Hair dresser (h) Laundry care – 200 rs.
- All payment need to pay at the front during time of admission
- Mode of payment:** (a) Cash (b) Cheque would be made in favor of "Swarg Community Care" (c) Online bank transfer (d) Credit or debit card
- Deposit:** The deposit (₹ 15,000) is to be paid in advance at the time of admission.
Use of deposit: (a) to be used at the time of an emergency hospitalization of service user; (b) to balance the payment at the time of discharge/discontinuation of service.
Refund of deposit: Refund to be provided within 1 weeks of service user's discharge. In case of non-payment of monthly charge or decide to take discharge earlier then decided date the organization is not liable to pay deposit or any part of deposit.
- Refund Policy:**
 - ✓ Once payment has been made, there is no circumstance for refund.
 - ✓ No refund in case of daily, monthly and 3 months services would be considered.
 - ✓ For 6 or 12 months of service, refund will be provided if service is terminate or death within 2 months. If early discharge or death occurred after 2 months, no refund will be provided.
 - ✓ Once payment date cycle has been started and required discharge or death occurs, you need to pay full month payment or if payment has been made, no refund will be provided.
- Monthly charges should be paid within 5 days of due date of service.** If payment is not received within 5 days of due date then 1st reminding letter or message will be sent. If payment is unpaid for 15 days then 2nd warning letter or message send. **If remains unpaid for 1 month, Swarg has rights to send resident back home or take a legal action.**

8. **Cheque payment: Penalty (500 rs.) will be applied if cheque will bounce. If cheque continues bounce then legal action can be taken. During discharge process, remaining due amount will not accept by cheque.**
9. Advance bed booking fee is only valid for 1 month. After 1 month bed booking fee is not refundable.
10. **Guest house services:** price inclusive of room charge with attached bathroom, Food (Hot Breakfast, Lunch and Dinner), newspaper and TV. Swarg Community Care is only allow to use guest house facility for resident's family member/guardian who lives outside of the Vadodara.
11. Additional care assistant or specialist doctor at facility would require additional cost.
12. The Swarg management shall have the right of increasing / enhancing the amount received from the residents in the senior living towards the expenses for facilities and shall have the right of making any changes in the rules in that favor, whenever reasoned necessary.
13. Family will have to make sure that stock of the medicine is been provided to supervisor at the time of admission or should ask supervisor to buy on their behalf.
14. For resident's additional comfort if they required during stay at Swarg like air-condition, extra fan, air cooler, TV or any other special requirements, resident's family member should have to bare all expenses or if they wants to buy on behalf of them, Family member will have to settle down that purchased bill amount at the end of the month of payment.

Swarg Seniors Physio Aged Care Pricing Policy

Swarg Seniors Physio Care division only service provide from Monday to Saturday from 10am to 6pm. For Physio session appointment is must require.

Swarg Seniors Day Care Pricing Policy

Price inclusive of Morning breakfast, Lunch, afternoon tea and recreational activities.
Price exclusive of pick up and drop off, doctor's visit, physiotherapy and nursing care.

Swarg Retirement Home Division Pricing Policy

1. Price is inclusive of (a) room charges (b) 24 hours attendants (c) food (d) Laundry care (e) Activities (f) Facility Coordinator (g) Medicines delivery (h) housekeeping (i) Electricity.
2. Price does not include (a) Medicines (b) GP/Special doctor visit (c) Physiotherapist (d) any other allied health care staff (e) picnic (f) additional staff (g) special food (h) nursing care (i) ambulance service (j) personal items.
3. Payment would be made by Cash (b) Cheque in favor of "SWARG COMMUNITY CARE" (c) Online transfer
4. Advance bed booking fees only valid until 1 month. After 1 month fee is not refundable.
5. All payment need to pay at the front during time of admission.
6. Once payment will be made, there is no any circumstances for refund.
7. NRI seniors need to pay ₹ 15,000 deposit during admission. The deposit will use in case of medical emergency.
8. Extra charges would be applied on following services: doctor's visit, physiotherapist, psychotherapist, nursing care, other allied health care staff, special food, picnic, additional facility and additional staff.



9. If resident will become bedridden/assistant required to doing certain activities during stay at Swarg then extra charges would be applied as per our Swarg Residential & Rehabilitation Age Care pricing structure and will be shift from retirement home to rehabilitation facility.