

## SWARG SERVICES FEES STRUCTURE

### SWARG REHABILITATION, RESIDENTIAL & PALLIATIVE AGED CARE FEES STRUCTURE

SR.NO	CARE FACILITY CATEGORIES	PER DAY	PER MONTH	QUARTERLY	6 MONTHS	YEALY
1	Low Care	₹ 700	₹ 20,000	₹ 57, 000 (₹ 3000 Discount)	₹ 1,08,000 (₹ 12000 Discount)	₹ 2,05,000 (₹ 35000 Discount)
2	Medium Care	₹ 800	₹ 23,000	₹ 66, 000 (₹ 3000 Discount)	₹ 1,26,000 (₹ 12000 Discount)	₹ 2,41,000 (₹ 35000 Discount)
3	High Care	₹ 900	₹ 26,000	₹ 75, 000 (₹ 3000 Discount)	₹ 1,44,000 (₹ 12000 Discount)	₹ 2,77,000 (₹ 35000 Discount)
4	Critical Care	₹ 1100	₹ 31,000	₹ 90, 000 (₹ 3000 Discount)	₹ 1,74,000 (₹ 12000 Discount)	₹ 3,37,000 (₹ 35000 Discount)
<b>ADDITIONAL SERVICE CHARGES</b>						
5	GP Doctor's visit at facility in emergency					₹ 500 to ₹ 800
6	Specialist Doctor's visit at facility <b>in non-emergency</b>					₹ 800 to ₹ 1000
7	Specialist Doctor's visit at facility <b>in emergency</b>					₹ 1000 to ₹ 3000
8	Ambulance pick up or drop off in city					₹ 500
9	Hair dresser at facility for hair cut					₹ 100 to ₹ 150
10	Psychologist visit at facility per session charge					₹ 250
11	Guest house charges per person					₹ 450
12	Guest house charge per person <b>with AC</b>					₹ 750
13	Any room with Air-condition additional charge on top of monthly fee					₹ 4000
14	Diabetic strip test					₹ 50 per test
15	Air bed on rent per month					₹ 500
16	Ventilator rent per day					₹ 2500
17	Dead body cold storage procedure by Swarg					₹ 1000

### SWARG PHYSIO CARE FEES STRUCTURE

CATEGORIES	PRICE PER SESSION FROM 10 AM TO 6 PM	PER MONTH	3 MONTHS
MONDAY TO SATURDAY	₹ 70	₹ 1600	₹ 4100

### SWARG SENIORS DAY CARE FEES STRUCTURE

SERVICES	PER DAY FROM 9 AM TO 7 PM	PER MONTH
MONDAY TO SUNDAY	₹ 300	₹ 5000
DAY CARE WITH PHYSIO CARE	₹ 400	₹ 11000
ADDITIONAL SERVICES IF REQUIRED		
GP DOCTOR VISIT AT FACILITY	NON EMERGENCY VISIT	EMERGENCY VISIT
	₹ 500	₹ 800
SPECIALIST DOCTOR VISIT AT FACILITY	₹ 1000	₹ 1000 to ₹ 1500

### SWARG RESPITE AGED CARE FEES STRUCTURE

SERVICES	FEES
RESPITE AGED CARE (SHORT TERM CARE) *Minimum 3 days stay must require, up to 15 days stay can consider as a short term care	₹ 800 Per day

### SWARG RETIREMENT HOME FEES STRUCTURE

ROOM CATEGORIES	PER MONTH	QUATERLY	YEARLY	FOR COUPLE PER MONTH
General Room	₹ 15,000	₹ 42,000 (₹ 3000 BENEFIT)	₹ 156,000 (₹ 12,000 BENEFIT)	₹ 27,000
Twin Sharing Room	₹ 18,000	₹ 51,000 (₹ 3000 BENEFIT)	₹ 204,000 (₹ 12,000 BENEFIT)	₹ 33,000
AC Twin Sharing Room	₹ 22,000	₹ 63,000 (₹ 3,000 BENEFIT)	₹ 240,000 (₹ 12,000 BENEFIT)	₹ 40,000
AC Deluxe Room	₹ 25,000	₹ 72,000 (₹ 3,000 BENEFIT)	₹ 288,000 (₹ 12,000 BENEFIT)	₹ 46,000

**NOTE: SUBJECT TO VADODARA JURISDICTION**

## SWARG PRICING POLICY

1. **Price is inclusive of:** (a) Room Charge (b) Nursing care/Attendances (c) Food (d) Physiotherapist (e) Weekly GP Doctor's Visit (f) Free Medicines/Surgical items delivery (g) Electricity (i) Housekeeping.
2. **Price does not include:** (a) Medicines (b) Surgical tools e.g. catheter, Ryle's tube, diapers, oxygen cylinder or any dressing materials etc. (c) Lab & diabetes test or other specialist doctors (e) Special Diet (f) Additional staff (g) Hair dresser (h) Laundry care – ₹250 per month.
3. **Mode of payment:** (a) Cash (b) Cheque would be made in favor of "Swarg Community Care" (c) Online bank transfer (d) Credit or debit card
4. **Pricing Policy:**
  - 4.1 All payment need to be paid during time of admission.
  - 4.2 We are not required to provide a refund in the case of daily and monthly care services regardless of circumstances. However, payment related to patient's death can be reimbursed on 15 days prior to patient death. Any reimbursement related to patient post 15 days of death will not be accepted. This pricing policy will apply on each renewal.
  - 4.3 Whether you choose a three (3), six (6) or twelve (12) month care package, the initial first month payment will be non-refundable regardless of circumstances. This pricing policy will apply on each renewal. However, In the case of unforeseen circumstance like death if occurring after the first month, the Swarg will deduct payment of services incurred and the remaining balance will be refunded.
  - 4.4 If you would like to discontinue Swarg services for any reason then you must have to give at least 14 days' notice of leaving before end of the bill cycle. Failure to do so, 14 days charges will be applied.
  - 4.5 Care fee should be paid in 7 days of due date. Late payment fee ₹1500 will be applied on each overdue payment. Swarg has rights to give discharge to resident if payment remains unpaid for 15 days.
5. **Cheque payment:** Cheque bounce in India is criminal offence and Section 138 of the Negotiable Instruments Act, 1881 provides the punishment/penalty for cheque dishonour. According Section 138 imposes a strict liability upon the drawer with a punishment of imprisonment of up to two years or a fine up to twice the cheque amount or even both. Swarg will apply ₹1000 penalty if cheque will bounce in case of any reason by account holder.
6. Advance bed booking fee is only valid for 15 days. After 15 days bed booking fee is not refundable.
7. **Guest house services:** price inclusive of room charge with attached bathroom, Food (Hot Breakfast, Lunch and Dinner), newspaper and TV. Swarg Community Care is only allow to use guest house facility for resident's family member/guardian who lives outside of the Vadodara.
8. The Swarg management shall have the right of increasing / enhancing the amount received from the residents in the senior living towards the expenses for facilities and shall have the right of making any changes in the rules in that favor, whenever reasoned necessary.
9. Family will have to make sure that stock of the medicine is been provided to supervisor at the time of admission or should ask supervisor to buy on their behalf.
10. For resident's additional comfort if they required during stay at Swarg like air-condition, extra fan, air cooler, TV or any other special requirements, resident's family member should have to bare all expenses or if they wants to buy on behalf of them, Family member will have to settle down that purchased bill amount at the end of the month of payment.

**11. Swarg Seniors Day Care pricing policy:**

Price inclusive of Morning breakfast, Lunch, afternoon tea and recreational activities.

Price exclusive of pick up and drop off, doctor's visit, physiotherapy and nursing care.

**12. Swarg Retirement Home Pricing Policy**

Extra charges would be applied on following services: doctor's visit, physiotherapist, psychotherapist, nursing care, other allied health care staff, special food, picnic, additional facility and additional staff.

If your care needs change in future, you will enter into a new care fees agreement.