

SWARG SERVICES FEES STRUCTURE

SWARG REHABILITATION, RESIDENTIAL & PALLIATIVE AGED CARE FEES STRUCTURE

SR.NO	CARE FACILITY CATEGORIES	PER MONTH	QUARTERLY	6 MONTHS	YEALY
1.	Low Care	₹ 25,000	₹ 72, 000	₹ 1,38,000	₹ 2,64,000
2.	Medium Care	₹ 28,000	₹ 81, 000	₹ 1,56,000	₹ 3,00,000
3.	High Care	₹ 31,000	₹ 90, 000	₹ 1,74,000	₹ 3,36,000
4.	Critical Care	₹ 36,000	₹ 1,05,000		
5.	Deluxe Room with AC/TV	₹ 45,000	₹ 1,30,000		
6.	Any room with Air-condition				₹ 4000
7.	Any room with TV				₹ 2000
8.	GP Doctor's visit at facility in emergency				₹ 500 to ₹ 1500
9.	Specialist Doctor's visit at facility in non-emergency				₹ 800 to ₹ 2000
10.	Specialist Doctor's visit at facility in emergency				₹ 1000 to ₹ 4000
11.	Ambulance pick up or drop off in city				₹ 500 to ₹ 600
12.	Hair dresser at facility for hair cut				₹ 100 to ₹ 150
13.	Psychologist visit at facility per session charge				₹ 300
14.	Guest house charges per person				₹ 500
15.	Guest house charge per person with AC				₹ 800
16.	Diabetic strip test				₹ 50 per test
17.	Air bed on rent per month				₹ 500
18.	Ventilator rent per day				₹ 2500
19.	One-time TV cabling & set up box cost				₹ 2500
20.	Dead body cold storage procedure by Swarg				₹ 1500
21.	Laundry care per month				₹ 600

SWARG RESPITE AGED CARE FEES STRUCTURE

SERVICES	FEES
RESPITE AGED CARE (SHORT TERM CARE) *Minimum 7 days stay is necessary, up to 15 days stay can be considered as a short-term care	₹ 1000 Per day

NOTE: SUBJECT TO RAJKOT JURISDICTION

SWARG PRICING POLICY

1. **Price is inclusive of:** (a) Room Charge (b) Nursing care/Attendances (c) Food (d) Physiotherapist (e) Weekly GP Doctor’s Visit (f) Free Medicines/Surgical items delivery (g) Electricity (i) Housekeeping.
2. **Price does not include:** (a) Medicines (b) Surgical tools e.g. catheter, Ryle's tube, diapers, oxygen cylinder or any dressing materials etc. (c) Lab & diabetes test or other specialist doctors (e) Special Diet (f) Additional staff (g) Hair dresser (h) Laundry care (j) Death Certificate
3. **Mode of payment:** (a) Cash (b) Cheque would be made in favor of "Swarg Community Care" (c) Online bank transfer (d) Credit or debit card (e) Swarg Mobile App (any mode of payment is accepted) (f) Paytm
4. **Pricing Policy:**
 - 4.1 All payment need to be paid during time of admission.
 - 4.2 We are not required to provide a refund in the case of daily and monthly care services regardless of circumstances. However, payment related to patient’s death can be reimbursed on 15 days prior to patient death. Any reimbursement related to patient post 15 days of death will not be accepted. This pricing policy will apply on each renewal.
 - 4.3 Whether you choose a three (3), six (6) or twelve (12) month care package, the initial first month payment will be non-refundable regardless of circumstances. This pricing policy will apply on each renewal. However, In the case of unforeseen circumstance like death if occurring after the first month, the Swarg will deduct payment of services incurred and the remaining balance will be refunded.
 - 4.4 If you would like to discontinue Swarg services for any reason then you must have to give at least 14 days’ notice of leaving before end of the bill cycle. Failure to do so, 14 days charges will be applied.
 - 4.5 Care fee should be paid in 7 days of due date. Late payment fee ₹1500 will be applied on each overdue payment. Swarg has rights to give discharge to resident if payment remains unpaid for 15 days.
5. **Cheque payment:** Cheque bounce in India is criminal offence and Section 138 of the Negotiable Instruments Act, 1881 provides the punishment/penalty for cheque dishonour. According Section 138 imposes a strict liability upon the drawer with a punishment of imprisonment of up to two years or a fine up to twice the cheque amount or even both. Swarg will apply ₹1000 penalty if cheque will bounce in case of any reason by account holder.
6. Advance bed booking fee is only valid for 15 days. After 15 days bed booking fee is not refundable.

7. **Guest house services:** price inclusive of room charge with attached bathroom, Food (Hot Breakfast, Lunch and Dinner), newspaper and TV. Swarg Community Care is only allow to use guest house facility for resident's family member/guardian who lives outside of the Rajkot.
8. The Swarg management shall have the right of increasing / enhancing the amount received from the residents in the senior living towards the expenses for facilities and shall have the right of making any changes in the rules in that favor, whenever reasoned necessary.
9. Family will have to make sure that stock of the medicine is been provided to supervisor at the time of admission or should ask supervisor to buy on their behalf.
10. For resident's additional comfort if they required during stay at Swarg like air-condition, extra fan, air cooler, TV or any other special requirements, resident's family member should have to bare all expenses or if they wants to buy on behalf of them, Family member will have to settle down that purchased bill amount at the end of the month of payment.